

we

OWN

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What we want

Shift debate on public services. A mixed economy.

High quality, accountable public services. We are happy for private companies to produce some things, like coffee, shoes and computers.

Other things – like health, education, energy and water – are public goods that belong to all of us and they should be run publicly. Public services are for people not profit.

How we work

We are a voice for public service users – that's anyone who's ever used a hospital, got on a train, sat in a park or had their bins collected (pretty much everyone).

We support campaigns by others e.g. rail, NHS, child protection. We're not trying to duplicate these campaigns.

We aim to shift the debate on public ownership, to show that public services are better in public hands. Change government policy.

evidence

Buses

Care work

Children's services

Energy

Forests

Justice

Libraries

NHS

Police

Prisons and probation

Railways

Royal Mail

Schools

Social security

Universities

Water



Prezi

5 reasons why privatisation is worse for you

- 1) services get worse
- 2) costs go up
- 3) you can't hold private companies accountable
- 4) staff are undermined
- 5) it's difficult to reverse

5 reasons why public ownership is better for you

1) you use it

2) you pay for it

3) you have a say in it

4) you share it

5) examples across the world

PUBLIC SERVICE PROVISION?

Should privatisation be the default option?

60%

Think local and national government should try running a public service first and only consider private ownership when found to have been run poorly, compared to...

28%

Who think local and national government should contract out to private tender first, and only consider public ownership when the service is badly run or too expensive.

80%

Think when a service is put out to tender, there should always be an in-house bid from the public sector to see if the service can be provided publicly at better value.



80%

of Conservative voters agreed with this.

Should the public be consulted before their services are privatised or outsourced?

79% - say yes

13% - say no

88%

Think the Government should be required to end the contracts of private companies early, when they are found to be doing a poor job of running public services.

This includes 90% of Conservative voters.



Campaign for a Public Service Users Bill - commitment in party manifestos

Public ownership would be the default for public services

Private companies running public services would be held to account

10. You have a 'right to recall' a provider that is doing a bad job - if enough complaints are made, the contract is ended early



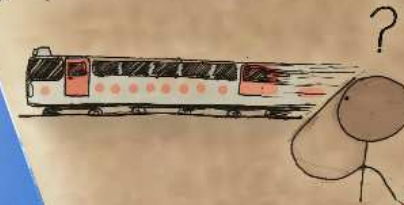
1. A public service is needed!*



2. You are consulted about what you want from your public service



3. You are consulted about whether or not the service should be privatised or outsourced



I WANT INFORMATION

88% OF US AGREE**

9. You can make a Freedom of Information enquiry about the service



8. You can access all the performance and financial data to see how the service provider is doing



Right now, government and outsourcing companies make decisions about YOUR public services in a closed box process. You're kept out, with no rights to be involved or access information.

Let's open the box – with a Public Service Users Bill.

This is how it would work...

79% OF US WANT OUR SAY**

4. The service is put up for tender, if necessary, and bids are invited to run it



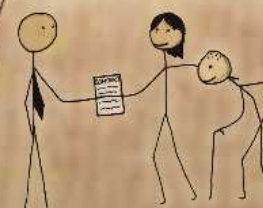
88% OF US WANT THIS**

Woo!

7. The service contract is awarded! You can access the contract that was agreed to provide your public service

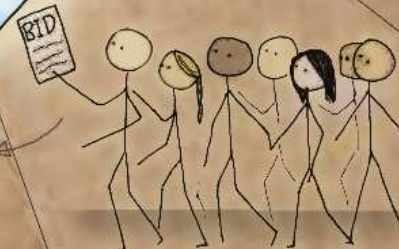


6. The public sector and not for profit organisations are more likely to win the contract because social value is a priority



80% OF US AGREE**

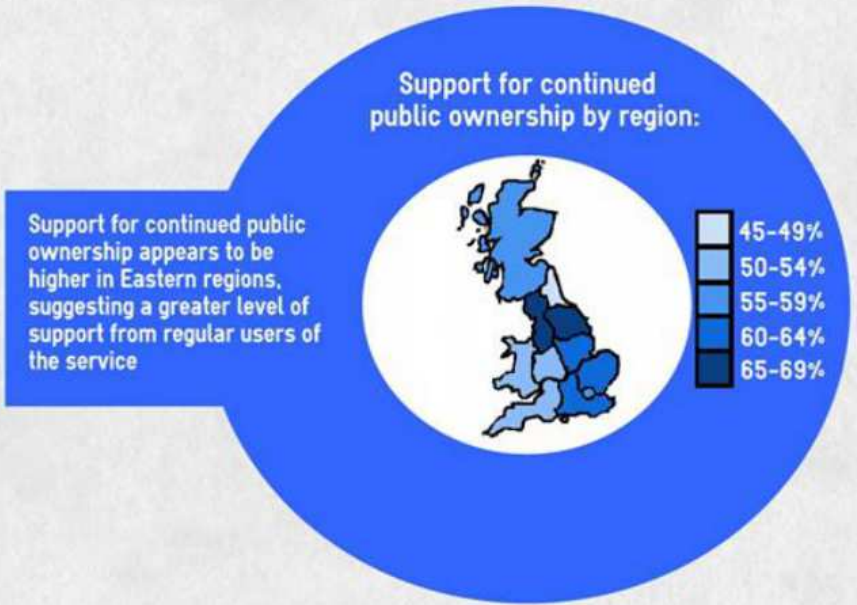
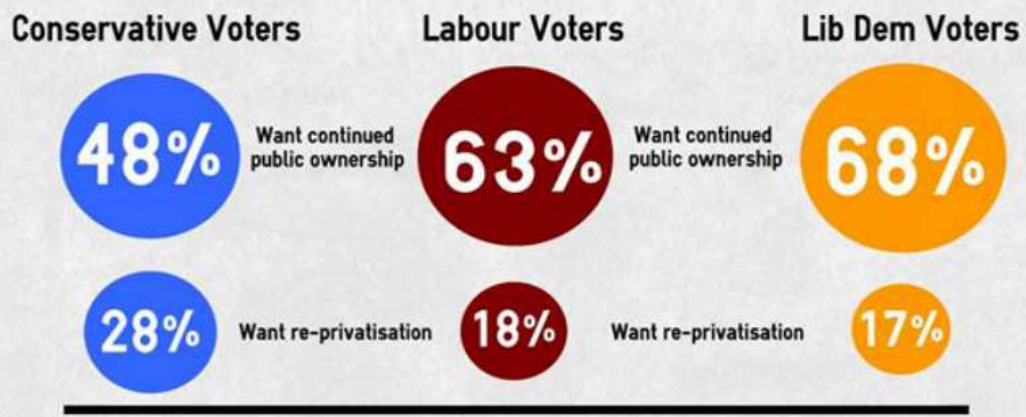
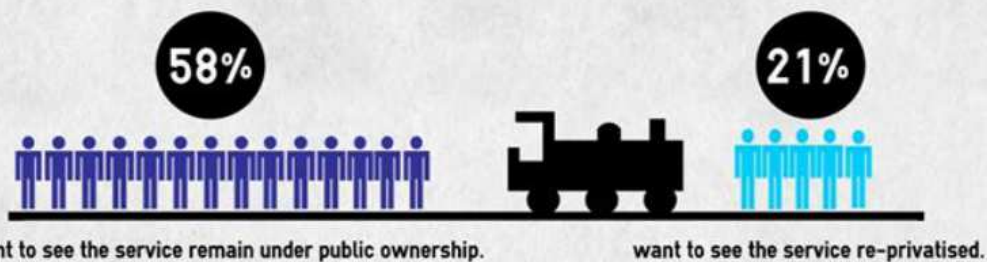
5. The public sector has to put forward a credible in-house bid (not just contract out to a private provider)



* The Bill would apply to local and national public service contracts over £50,000
** See www.weownit.org.uk/public-service-users-bill

to put forward a (not just contract private provider)

Should the East Coast rail franchise be kept in public ownership?



Atos, Capita, G4S and Serco are the four biggest outsourcing companies in the UK, receiving around £4 billion a year to run many of our public services.

Our polling, carried out by Survation, shows that people don't trust them to do a good job:

Only 21% of the public trust outsourcing companies - the lowest level of trust compared to other organisations like the NHS (79%), the police (65%) and the armed forces (79%)

64% distrust outsourcing companies

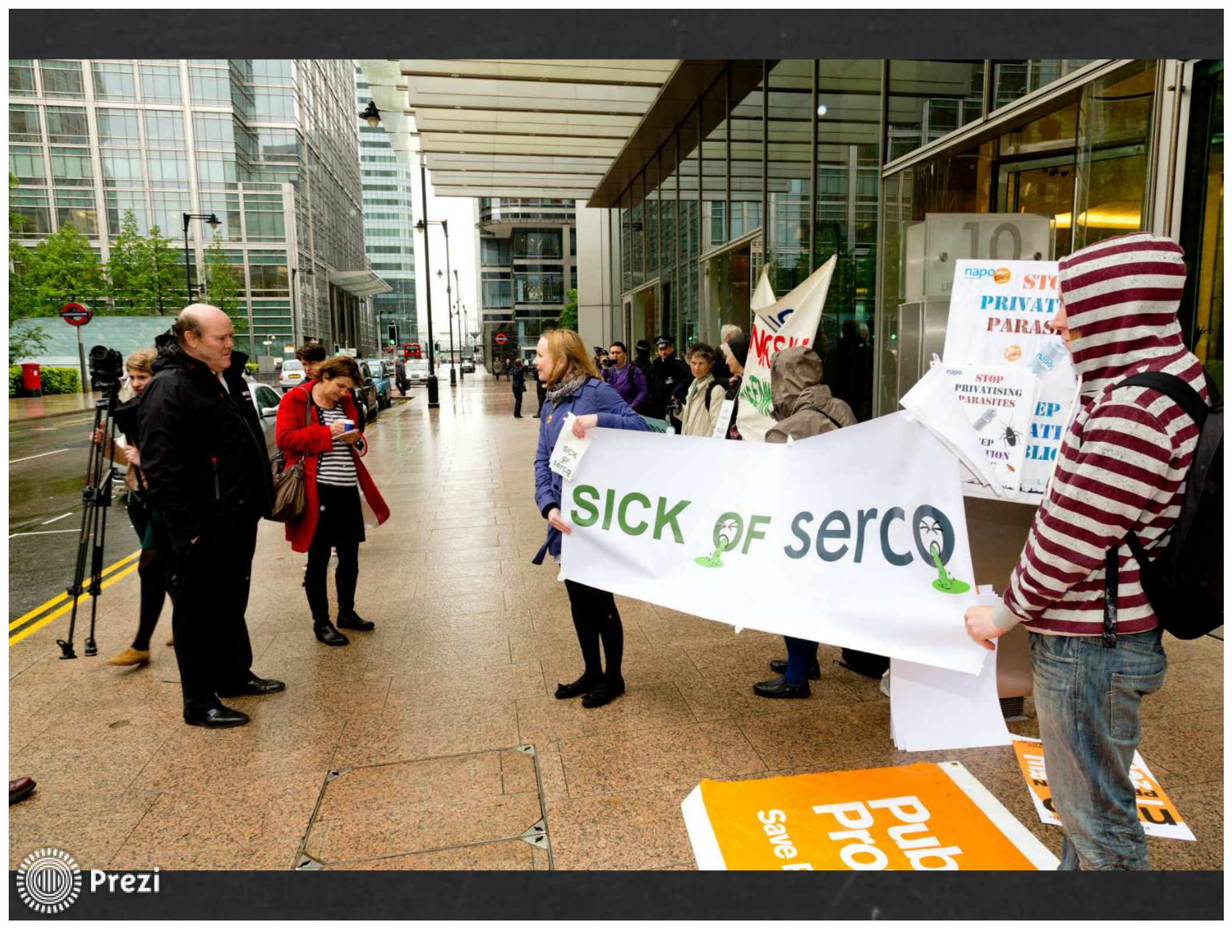
69% of the public think Atos, Capita, G4S, Serco are motivated by maximising profit - while 38% think this should be important

22% of the public think Atos, Capita, G4S and Serco are motivated by providing the best service to the public - while 80% think this should be important

Only 28% of people think it is appropriate for private companies to run prisons, and only 25% think it is appropriate for them to provide court services

65% of the public would not feel comfortable using GP services provided by a private company like Atos, Capita, G4S or Serco

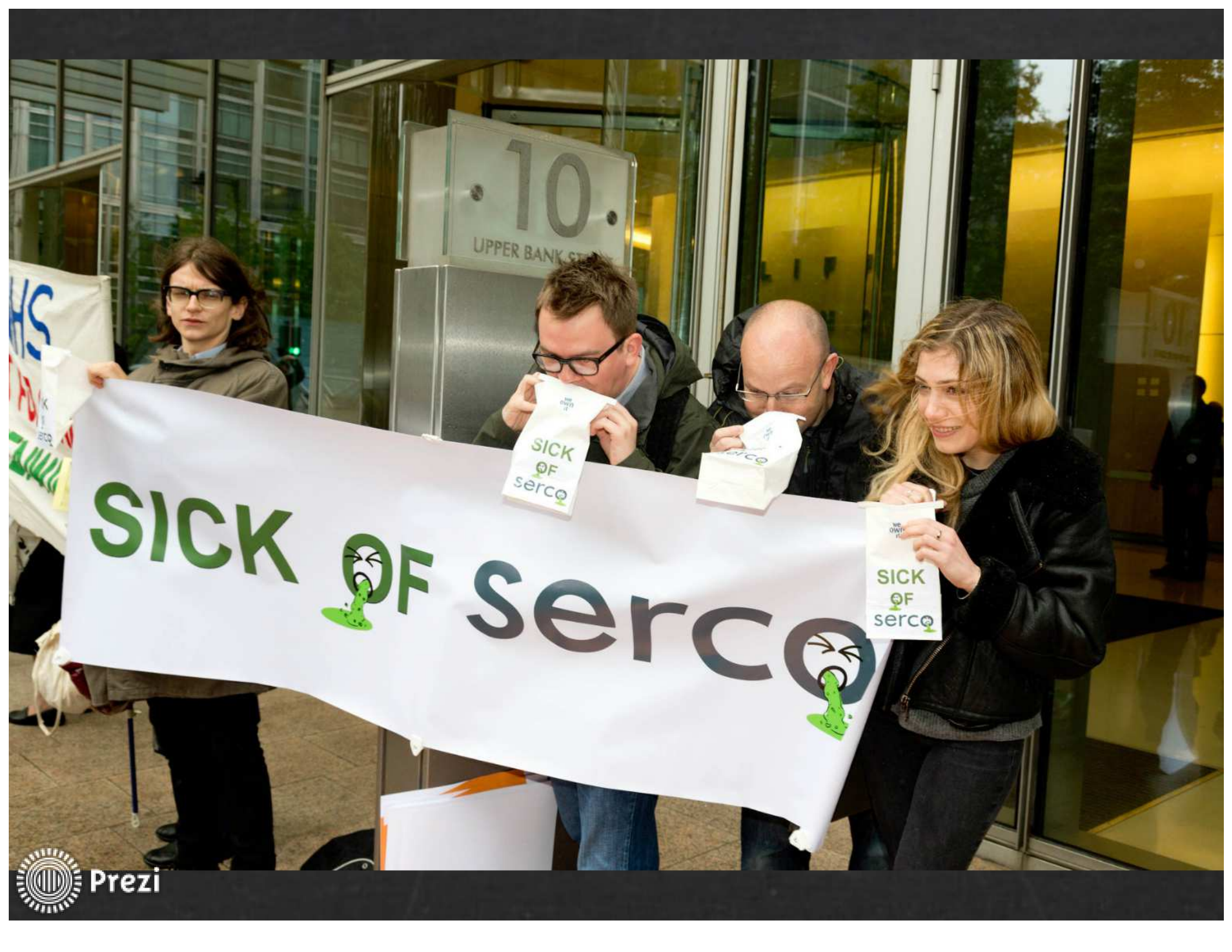
Only 16% think there is adequate regulation of private companies running public services, compared to 59% who think more regulation is needed



SICK OF serco

napo STOP PRIVATE PARASITES
napo STOP PRIVATISING PARASITES
STOP PRIVATISING PARASITES
STOP PRIVATISING PARASITES
STOP PRIVATISING PARASITES

Pub Pro Save



PATHETIC INCOMPETENT
TERRIBLE ASSESSMENTS
GRIEY LIARS
CORRUPT
UNSCRUPULOUS
CRAP
KNOW
START
CHAOTIC
DWP
LIARS
CORRUPT
UNSCRUPULOUS
CRAP
KNOW

HEARTLESS
MURDERERS
UNRELIABLE
UNCARING
DON
CRAPPY
HATED
HOPELESS
TRAINS
STAFF
GOOD
USEFUL
AWFUL
EVIL
HEARTLESS
MURDERERS
UNRELIABLE
UNCARING
DON
CRAPPY
HATED
HOPELESS
TRAINS
STAFF

MEDICALS
DISABLED
UNRELIABLE
ORGANISATION
FOREIGNERS
MURDERERS
UNRELIABLE
UNCARING
DON
CRAPPY
HATED
HOPELESS
TRAINS
STAFF

BENEFITS
UNFAIR
HEALTH
RUBBISH
SCUM
HEALTHCARE
BENEFITS
UNFAIR
HEALTH
RUBBISH
SCUM
HEALTHCARE

EXPENSIVE
CONSULTANTS
RECRUITMENT
UNRELIABLE
TRANSPORTATION
TRYING

OK
MANAGEMENT
BANKING
WAGES
GRABBING
CORRUPT MONEY
BIG EYES
DISTRUSTING
CIVIL

PROFESSIONAL
POOR
KNOWNS
TRADES
COMPUTERS
RELIABLE
INCAPABLE
JACK

PENSIONS
BAD
EMPLOYMENT

INCOMPETENT
GOOD
CIVIL

FINANCE
USELESS
LARGE
SERVICE
IMPROVING

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GREEDY MAINTENANCE SUPPORT VANS
 TECHNOLOGY OVERCHARGES
PROFIT USELESS
 CARE QUALITY
 EXPENSIVE FRAUD
 SECTOR WORLDWIDE

WORLD KNOW RESPONSIBLE
 TRYING SOUND
UNRELIABLE
 TERRIBLE
 AVERAGE
INCOMPETENT
 DANGEROUS
PRISONERS
 RUBBISH
 ADEQUATE
 CONTRACTORS

TAGGING PRIVATE UNPROFESSIONAL
 AMATEUR
SECURITY
 PRIVATE COMPETENT

ROOM BUSINESS TRANSPORT
 DODGY RESPONSIBLE
PRISONS
 CRAP SERVICES
 ISSUES

SCANDAL WASTEFUL
INADEQUATE
CLEANING
POOR
RELIABLE
MONEY

UNTRUSTWORTHY
 PAYROLL COLLECTION

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Victories so far

- Private Members Bill introduced with Green, Labour, Lib Dem, Plaid Cymru support
- Labour - support right to recall ('community right to challenge'), FOI for private providers, 'will enable departments to offer some contracts exclusively for 'public service mission' organisations (rail, NHS)
- Lib Dems - support right to recall ('community trigger for change'), FOI for private providers, transparent contracts, open book accounting presumption (rail, NHS)
- Social Economy Alliance and New Economics Foundation support

But - Public service users vs localism, coops vs unions, winnable victories vs long term goals